



To Our Valued Customers,

As you know, both the Governor of California and the Mayor of Los Angeles issued "stay at home" orders yesterday for *non-essential* residents and businesses.

As an Essential Business, Water Shark Systems and Clear Blue Environmental would like to reassure you that we will continue to operate and serve our customers, at this time.

An Essential Business is one that has been recognized as being part of Critical Infrastructure according to The Cybersecurity and Infrastructure Security Agency (CISA). Guidance that categorizes and defines Essential Businesses can be found at: <https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>

On this website, Transportation, Water/Wastewater Systems, and Energy Sectors are all considered parts of Critical Infrastructure.

Water Shark Systems' and Clear Blue Environmental's vehicles transporting waste materials are an important part of the Transportation Sector. In addition, our company supports Energy contracts with necessary, ongoing waste removal throughout California and Nevada. Water Shark Systems assembles and services customers' on-site water treatment systems. Water Shark Systems and Clear Blue Environmental are unquestionably qualified as Essential Businesses.

Of course, while providing the Essential services that our customers require, we are prepared to protect the health and well-being of our customers and our team.

Our office staff is working remotely as much as possible, limiting their time in the office and warehouse to required tasks of getting our trucks and staff on the road. Our drivers and on-site field technicians are utilizing gloves and sanitizing wipes after each task and after each customer visit. We have instructed field personnel to not share writing utensils and tools, as much as possible, and to sanitize tools often. Our warehouse and offices are being professionally cleaned each week and our in-house tools, equipment and vehicles are being disinfected by our personnel after each use.

While we fully expect to be able to meet our customers' expectations and pickup requests in the coming weeks, it will be helpful if you could give us as much notice as possible so that we can schedule our staff appropriately.

If we can assist you with any of your ongoing projects and waste pickup requirements, please don't hesitate to contact us - we are here to help you through this difficult time. Please call our main number at (562) 431-4300 with any questions or service requests.

Sincerely,

The Team at Water Shark Systems and Clear Blue Environmental